

Covid-19 Help Support Information

1. I need to talk to someone urgently, who can I reach out to?

[You can either reachout to our Digital Health partner's Covid Advisory team.](#)
[Click here.](#)

Or you can also connect to **Sunway Telemedicine Command Centre**

24 hour hotline	+603-7491 9191
WhatsApp	+6019-388 3281
Email	sunmedtcc@sunway.com.my

2. I need to go to a nearby private hospital, which hospital can I visit or how can I make an enquiry?

HOSPITAL	Hotline Number
CENTRAL	
KPJ AMPANG PUTERI	03 - 4270 7060
KPJ DAMANSARA	03 - 7718 1000
KPJ TAWAKKAL KL	03 - 4026 7777
KPJ SELANGOR	03 - 5543 1111 ext 6061
KPJ KLANG	03 - 3377 7999
KPJ KAJANG	03 - 8769 2911
KPJ SENTOSA KL	03 - 4043 7166
KPJ RAWANG	03 - 6099 8999
KPJ SEREMBAN	06 - 768 6000
AVISENA SPECIALIST HOSPITAL	03 - 5515 1888
COLUMBIA ASIA HOSPITAL- CHERAS	03 - 9086 9999
COLUMBIA ASIA HOSPITAL - BUKIT RIMAU	03 - 5125 9999
COLUMBIA ASIA HOSPITAL - PUCHONG	03 - 8064 8688
COLUMBIA ASIA HOSPITAL - SETAPAK	03 - 4145 9999
PANTAI HOSPITAL CHERAS	03 - 9145 2888
SUNGAI LONG SPECIALIST HOSPITAL	012 - 318 5995
SUBANG JAYA MEDICAL CENTRE	03 - 5639 1212
COLUMBIA ASIA HOSPITAL KLANG	03 - 3346 7999
SRI KOTA MEDICAL CENTRE	03 - 3375 7734
THOMSON HOSPITAL KOTA DAMANSARA	03 - 6287 1388
COLUMBIA ASIA HOSPITAL - PJ	03 - 8064 8688
SUNWAY MEDICAL CENTRE SDN BHD	03-7491 1051 / 019-388 3281
PANTAI HOSPITAL KUALA LUMPUR	012-2157501
PANTAI HOSPITAL AMPANG	1 300 88 2829
SOUTHERN	
KPJ JOHOR	07 - 225 3000
KPJ PUTERI	07 - 225 3222
KPJ PASIR GUDANG	07 - 257 3999
KPJ BANDAR MAHARANI	06 - 956 4500
KPJ BATU PAHAT	07 - 459 1000

PANTAI HOSPITAL AYER KEROH	06 - 231 9999
MAHKOTA MEDICAL CENTRE	06 - 285 2999
KEMPAS MEDICAL CENTRE	07 - 236 8999
COLUMBIA ASIA TEBRAU JOHOR	07 - 272 9999
KPJ BANDAR DATO' ONN	07 - 301 1000
EAST COAST	
KPJ PAHANG	09 - 511 2692
KUANTAN MEDICAL CENTRE SDN BHD	09 - 590 2828
KPJ PERDANA	09 - 745 8000
NORTHERN REGION	
KPJ IPOH	05 - 240 8777
KPJ PENANG	04 - 548 6688
KPJ TAIPING	05 - 807 1049
KEDAH MEDICAL CENTRE	04 - 730 8878
PANTAI HOSPITAL PENANG	04 - 643 3888
PANTAI HOSPITAL IPOH	05 - 540 5630
ISLAND HOSPITAL SDN BHD	04 - 238 3388
HOPITAL LAM WAH EE	04 - 652 8888

Patient Category	Average Price Per Day*
Category 1	RM800 - RM1600
Category 2	RM2000 - RM2700
Category 3	RM3000 - RM5000
Category 4	RM5000 - RM7500
Category 5	RM7500 - RM10000

**This is an estimate value and may vary depending on severity of each individual and case by case*

3. I need an ambulance to go to the hospital, who can I call?

Operator	Hotline Number
KUALA LUMPUR	
GLOBAL DOCTORS CENTRE EMS SERVICE	Tel: 03 6203 0999
MAHA MAS MEDIC SERVICES	Tel: 03 4044 9099, 019 274 9099
MALAYSIAN RED CRESCENT MRC - PERSATUAN BULAN SABIT MERAH MALAYSIA	Tel: 03 4257 8122
RAYAMARS AMBULANCE SERVICE	Tel: 03 4295 3030
ST. JOHN AMBULANCE OF MALAYSIA - SJAM	Tel: 03 9285 1576
EMS SERVICES AMBULANCE	Tel: 0 17-248 9912
TIME AMBULANCE SERVICES SDN BHD	Tel: 0 12-202 4911
FIRST AMBULANCE SERVICES	Tel: 1300 88 1919, 03 7785 1911, 03 7785 1919
FAST MEDICARE AMBULANCE SERVICES	Tel: 011-5633 2130
LIFESAVER AMBULANCE	Tel: 012-516 9262
GPM AMBULANCE	Tel: 012-377 4991
EMTLIFE AMBULANCE SERVICES	Tel: 011-5351 8339

ELITE EMERGENCY MANAGEMENT SERVICES (ELITE AMBULANS)	Tel: 018-266 4995
PARAMEDIC AMBULANCE EMS SERVICES SDN. BHD	Tel: 011-1222 0008
EMERGENCY MEDICAL RESPONSE (EMR)	Tel: 019-371 4050
SELANGOR	
REGAL AMBULANCE SERVICE - BANGSAR	Tel: 012-791 1965
REGAL AMBULANCE SERVICE - AMPANG	Tel: 03-7960 1911
NJ RESQ AMBULANCE SERVICES	Tel: 016-202 8305
BLINK MEDIC AMBULANCE SERVICES	Tel: 018-206 3121
ERA AMBULANCE SERVICES	Tel: 011-5665 6911
PUTERI MALAYSIA AMBULANCE 2000 (EAST ASIA) SDN. BHD.	Tel: 03-7877 8899
MMR AMBULANCE	Tel: 011-2660 6026
JOHOR	
NORTHERN TRANSMEDI SERVICES - 24HRS AMBULANCE PROVIDER	Tel: 04 537 1822 / 013 430 4009
ST. JOHN AMBULANCE MALAYSIA AREA OF JOHOR BAHRU HEADQUARTER	Tel: 013-705 6504
AMBULANCE JOHOR	Tel: 010-769 9907
MEDEX AMBULANCES JOHOR	Tel: 018-399 9044
ALPHA AMBULANCE JOHOR	Tel: 019-999 5800
AMBULANCE JOHOR MEDIKNIGHTS	Tel: 019-717 9697
FIRST AMBULANCE JOHOR	Tel: 1-300-88-1919
PROSPECT AMBULANCE SERVICES	Tel: 012-280 0260
MALAYSIAN RED CRESCENT SOCIETY (CJB)	Tel: 07-223 8354
AMAN TRANSMEDIK SERVICE - AMBULANCE SERVICE FOR JB, MUAR & MALACCA	Tel: 07 224 9000 (Hotline), 07 221 9919
MALAYSIAN RED CRESCENT MRC	Tel: 07-237 1544
PENANG	
ALPHA AMBULANCES (ST JOHN)	Tel: 016-772 5742
ST JOHN AMBULANS MALAYSIA PULAU PINANG	Tel: 04-828 5972
EMAS PENANG - EMERGENCY MEDICAL ASSISTANCE SERVICE (ST. JOHN AMBULANCE)	Tel: 04 646 9934, 013 408 0993
PERSATUAN BULAN SABIT MERAH	Tel: 04-827 5678
SSD EMERGENCY AMBULANCE SERVICE	Tel: 013-503 3200
MEDILIFE AMBULANCE SERVICES-GROUND.AIR.SEA AMBULANCE	Tel: 04-646 3999
EMS PENANG FIRST RESPONDER AMBULANCE SERVICES	Tel: 010-404 2434
PREMIER AMBULANCE SERVICES	Tel: 016-417 2007
1 AMBULANCE SERVICE	Tel: 04-537 1822
SUNGAI ARA COMMUNITY AMBULANCE	Tel: 011-1051 0991
KC AMBULANCE SERVICE	Tel: 010-520 5375
MR BERTAM AMBULANCE	Tel: 019-415 1224
MALAYSIAN RED CRESCENT SOCIETY NORTH SEBERANG PERAI DISTRICT	Tel: 04-333 0999
MALAYSIAN RED CRESCENT SOCIETY, CENTRAL SEBERANG PERAI DISTRICT	Tel: 04-539 8077

MALAYSIAN RED CRESCENT SOCIETY, SOUTH SEBERANG PERAI DISTRICT	Tel: 010-372 2272
KEDAH	
SP AMBULANCE SERVICE	Tel: 012-561 1036
ST. JOHN AMBULANS MALAYSIA NEGERI KEDAH	Tel: 017-590 8387
ST. JOHN AMBULANS KAWASAN KEDAH TENGAH	Tel: 016-468 7258
CAKRA AMBULANCE (PRIVATE AMBULANCE)	Tel: 019-480 3042
MALAYSIAN RED CRESCENT MRC	Tel: 04-720 9980
ST. JOHN AMBULANCE MALAYSIA, SUNGAI PETANI	Tel: 016-468 7258
ST JOHN AMBULANCE GURUN OFFICE	Tel: 012-679 7331
PUSAT OPERASI BULAN SABIT MERAH MALAYSIA KUBANG PASU (PERKHIDMATAN AMBULANS)	Tel: 012-778 9577
AMBULANCE PANTAI HOSPITAL LAGUNA MERBOK	Tel: 04-442 1111
MELAKA	
ST. JOHN AMBULANCE OF MALAYSIA, MELAKA STATE HQ	Tel: 012-202 8911
LIFECARE AID SERVICES	Tel: 019-799 9837
MALAYSIAN RED CRESCENT (BSMM) - MELAKA BRANCH	Tel: 06-281 7376
NEGERI SEMBILAN	
ST JOHN AMBULANCE MALAYSIA NEGERI SEMBILAN (SJAM NS)	Tel: 03-9285 1576 (Hotline)
MRZ SEREMBAN AMBULANCE SERVICES	Tel: 012-332 9504
NILAI LIFECARE SDN BHD	Tel: 013-666 7051
KELANTAN	
RED AMBULANCE SERVICES	Tel: 019-984 3999
PROLIFE MEDIC AMBULANCE SERVICES	Tel: 019-952 6288
IBU PEJABAT NEGERI BULAN SABIT MERAH MALAYSIA NEGERI KELANTAN	Tel: 09-743 5504
ST. JOHN AMBULANS MALAYSIA NEGERI KELANTAN KAWASAN KELANTAN BARAT (PASIR MAS/BARAT)	Tel: 011-5763 6898
ST. JOHN AMBULANS MALAYSIA KAWASAN KELANTAN UTARA (KOTA BHARU)	Tel: 019-932 7091
MUBARAK AMBULANS SERVICES SWASTA	Tel: 013-914 7710
PAHANG	
A & E MEDICAL AMBULANCE SERVICE	Tel: 019-990 3814
ST JOHN AMBULANCE MALAYSIA PAHANG	Tel: 09-568 3058
TIME AMBULANCE	Tel: 019-225 7458
MALAYSIAN RED CRESCENT SOCIETY PAHANG STATE	Tel: 09-516 5243
PERLIS	
MALAYSIAN RED CRESCENT MRC	Tel: 04-977 9477
IBUPEJABAT ST. JOHN AMBULANS MALAYSIA, NEGERI PERLIS	Tel: 017-540 8911
KANGAR HOSPITAL	Tel: 04-973 8000
TERENGGANU	
AMBULANS SWASTA TERENGGANU	Tel: 013-940 9579

PERKHIDMATAN AMBULANS BULAN SABIT MERAH TERENGGANU	Tel: 011-2055 2577
PERKHIDMATAN AMBULAN SWASTA	Tel: 011-2698 5089
HMS PROMEDIC KUALA TERENGGANU	Tel: 013-940 9579
HOME MEDICAL SERVICE	Tel: 012-985 7667
ZAR AMBULANCE SERVICES	Tel: 018-233 6038
LABUAN	
MALYSIAN RED CRESCENT, W.P. LABUAN BRANCH	Tel: 014-679 1799
PUTRAJAYA / CYBERJAYA	
QUEEN ASIA AMBULANCE	013-551 1135
PERAK	
MM AMBULANCE SERVICES	Tel: 017-554 2647
B & K AMBULANCE SERVICES	Tel: 05-546 1999
ST. JOHN AMBULANS MALAYSIA, KAWASAN SELATAN, PERAK	Tel: 010-566 9911
IPOH AMBULANCES SDN. BHD.	Tel: 05-546 1999
MK AMBULANCE SERVICE	Tel: 017-579 7673
MALYSIAN RED CRESCENT MRC	Tel: 05-546 6159
SILVER AMBULANCE SERVICE	Tel: 05-2424199
SABAH	
BORNEO PATIENT TRANSFER SERVICES	Tel: 016-817 2178
MUTUAL PATIENTS TRANSFER SERVICES	Tel: 012-648 2627
ST JOHN AMBULANCE MALAYSIA, SABAH STATE HEADQUARTERS	Tel: 088-252 991
PEMSS SABAH - PARAMEDIC AMBULANCE	Tel: 012-245 5545
KOTA KINABALU LIONS AMBULANCE SERVICE SOCIETY	Tel: 088-215 699
BULAN SABIT MERAH BANDARAYA KOTA KINABALU	Tel: 088-232 718
SARAWAK	
ST. JOHN AMBULANCE SARAWAK HEADQUARTERS	Tel: 082-240 907
MALYSIA RED CRESCENT SOCIETY SIBU DISTRICT HEADQUARTERS	Tel: 084-337 066

Disclamier :

The information is not intended to, constitute on medical advice; instead, all information, content, and materials available on this site are for general informational purposes only. This site contains links to other third-party websites for easier references.